

/ government & public sector /

AI for the Maltese State. In both of its languages.

We build citizen chatbots, voice AI, document AI, and public dashboards for Malta's ministries, departments, and agencies. These services run on NeuroStack, our own AI product suite, and work in Maltese, in English, and in the mix of the two that Malta actually speaks.

Book a free AI consultation →

See our government work

75+

clients across Malta and Europe

50+

projects in production

10

public-sector projects delivered

8+

Maltese-language AI deployments

/ built for / Social Security • Department of Social Security • Ministry for Equality & Reforms • Ministry for Social Policy and Children's Rights
Government of Malta • Arts Council Malta • Malta Film Commission • University of Malta

/ the requirement /

The Constitution wrote the spec. Most AI never learned the language.

Kostituzzjoni ta' Malta • Artikolu 5(2)

Iżda kull persuna tista' tindirizza ruhha lejn l-Amministrazzjoni f'kull wiehied mill-ilsna uffiċjali u t-tweġiba tal-Amministrazzjoni għal hekk tkun b'dak l-ilsien.

Constitution of Malta • Article 5(2)

Provided that any person may address the Administration in any of the official languages and the reply of the Administration thereto shall be in such language.

Article 5 is plain. A citizen writes to the Administration in Maltese or English, and the reply comes back in the language they chose. A clerk at a counter does that without thinking. Software has to be taught.

In Common Crawl's latest web crawl, the web-scale data many large language models learn from, Maltese makes up 0.0032% of pages. English makes up 41.86%. For every page in Maltese, there are about 13,000 in English.

NeuroMaltese closes the gap. NeuroMaltese speech models are fine-tuned on hundreds of hours of real Maltese audio: parliamentary proceedings, news broadcasts, customer service calls, and everyday conversation, code-switching included.



13,000 to 1

Share of pages by primary language, Common Crawl CC-MAIN-2026-39. The Maltese bar is drawn at the narrowest visible width; to scale, it would not show.

/ proof /

Real deployments. Real public services.

Ten projects for the Maltese public sector since 2024. Each one built in Malta, by our own team.

/ citizen voice AI /

Answers aloud, in Maltese and English

on site at government service centres

Life Events Robot

Social Security • April 2025

A Temi V3 mobile robot that answers questions about marriage, birth, divorce, and other civil registrations, aloud, in Maltese and English. Every answer is retrieved from curated, authoritative life-event information.

NeuroMaltese • NeuroVoice • NeuroRAG
NeuroSummarisation • NeuroWeb

/ citizen services /

24/7

answers on a citizen's own entitlements and application status

mySocialSecurity chatbot

Department of Social Security • June 2025

Connected securely to the Department's own systems, so citizens get answers about their own entitlements and the status of their own applications. Agentic workflows guide them through a benefit application, step by step.

NeuroAgentic • NeuroMaltese • NeuroRAG
NeuroDocument • NeuroIntelligence • NeuroSummarisation

/ public consultation /

85%

less manual review, with thousands of submissions summarised in hours, not weeks

Consultation summarisation

Ministry for Equality & Reforms • July 2025

Online forms, emails, and PDFs read into one set of themes, with sentiment, an executive summary, and a topic-by-topic breakdown. Every submission carries equal weight, whatever its length.

NeuroSummarisation

/ sensitive legislation /

Neutral by design

grounded in the official FAQs, with strict guardrails against misinformation and opinion

Euthanasia consultation chatbot

Ministry for Equality & Reforms • February 2025

Public questions on proposed euthanasia legislation, answered from government-approved information. Conversations designed with subject-matter experts for neutrality and care.

NeuroRAG • NeuroMaltese • NeuroSummarisation • NeuroWeb

/ funding access /

Instant answers on funding

bilingual, source attached, updated as new schemes are published

Climate Action and Arts Council chatbots

Government of Malta • Arts Council Malta • 2025

Climate grants scattered across government websites, gathered into one assistant. For Arts Council Malta, it goes a step further and matches each artist to the schemes their profile and project are most likely to qualify for.

NeuroScrapper • NeuroRAG • NeuroMaltese • NeuroDocument

/ document AI /

75%

less manual data entry

Document processing and OCR

A government agency • January 2025

Scanned and digital files in Maltese and English, handwriting included, turned into structured records for Power BI. A comparison engine flags duplicates and discrepancies before anything reaches a dashboard.

NeuroDocument • NeuroCompare • NeuroMaltese • NeuroIntelligence

/ public transparency /

Spending, wellbeing, and inclusion, made visible

Social benefits dashboards

2024 social expenditure across pensions, child benefits, and disability support, with monthly disbursements and live use of the social security website. Ministry for Social Policy and Children's Rights, November 2024.

Wellbeing dashboard

Happiness, life satisfaction, and social connection, in Maltese and English, for the University of Malta with the Malta Foundation for Wellbeing of Society and the NSQ. Shown in Parliament on the International Day of Happiness. September 2024.

Opportunity for All

A Power BI system tracking diversity across crews, productions, trainees, and departments for the Malta Film Commission. January 2025.

/ public consultation /

Every voice, one summary.

A consultation closes, and the submissions arrive in three shapes: online forms of a line or two; emails from citizens, organisations, and stakeholders; and PDFs, the longest of the three. Each is read into one set of themes, and a short form counts for as much as a long PDF. **The policymaker gets one summary, in hours.**

NeuroSummarisation, as built for the Ministry for Equality & Reforms.

/ neurostack /

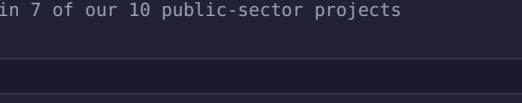
Built once. Proven across government.

Seven of our ten public-sector projects run on NeuroSummarisation. Six run on NeuroMaltese.

Each new service can start from components already working for the State.

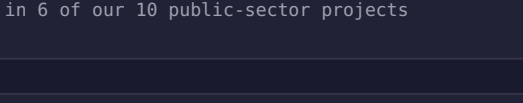
NeuroSummarisation

Condenses lengthy documents, data, and research into clear, actionable summaries.



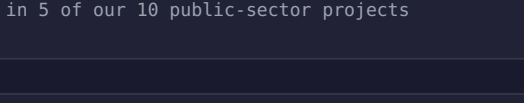
NeuroMaltese

Speech-to-text, text-to-speech, and generative AI, purpose-built for Maltese.



NeuroRAG

Grounds every response in your own data, so answers come from your documents.



NeuroWeb

Builds the public-facing web layer fast, with AI-assisted design and content.



NeuroDocument

OCR, extraction, and classification for forms, applications, and filings.



NeuroVoice

Speech-to-text and text-to-speech for voice services and accessibility.



/ safeguards /

The software answers. The officer decides.

In June 2026 the Department of Social Security set the rule for AI in its services. Final decision-making authority stays with human officers. We build the same way for every public body we serve.

“Final decision-making authority will remain with human officers.”

Department of Social Security • 1 June 2026

- ✓ EU-hosted infrastructure. Government data never shared with third parties.
- ✓ Encryption at rest and in transit, with role-based access controls.
- ✓ Full audit trails and explainable outputs on every public-sector system.
- ✓ Security audits, penetration testing, and GDPR verification before go-live.

/ how we work /

From first meeting to live service.

- | | | | | | |
|--|--|--|--|---|--|
| 01 Consultation
Service challenges, citizen needs, and objectives. | 02 Data governance
Infrastructure, security, and compliance, reviewed first. | 03 Design
Built to fit your systems, portals, and eGovernment platforms. | 04 Agile development
Regular reviews with government users and citizens. | 05 Security testing
Audits, penetration tests, and GDPR checks. | 06 Deployment
Live, with your staff trained to run it. |
|--|--|--|--|---|--|

8–16 weeks

for a focused project, such as a chatbot or a dashboard

4–8 months

for a larger platform

3 ways in

a scoped project, an extension of your team, or a dedicated AI team

/ team /

Built by AI engineers, in Malta.

Matthew Galea

Managing Director

BSc AI, First Class Honours. Leads seven-figure AI projects. Public speaker and TV panellist on AI in Malta.

Kurt Abela

Technical Director

PhD in AI, University of Malta. Pioneer in Maltese NLP. Leads all technical delivery across chatbots, computer vision, and data engineering.

15 more engineers

17 specialists in all

Machine learning engineers, data scientists, NLP specialists, and computer vision engineers, working only on AI and data. Founded in 2020.

Your citizens will ask in Maltese.

Let's make sure the answer comes back in Maltese.

Book a free AI consultation →

Book a call with Matthew Galea, our Managing Director. Thirty minutes, no pitch.

Neural AI

Malta's homegrown AI company • Malta Life Sciences Park, San Gwann

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The Engine Room

PRODUCTION NOTES • NATHANIEL ROBERTSON • THREE LIONS ENGLISH GBR

ARCHETYPE & STRATEGY

Ruler forward, Creator and Caregiver supporting, Hero as seasoning. Neural AI sells to the State as a builder with a product suite, so the page leads with scale, proof, and its own stack, and keeps the citizen in view as the reason for all of it. On Mark and Pearson's quadrant map, Ruler, Creator, and Caregiver sit in stability and control; the Hero, from risk and mastery, carries the company's ambition in one line of the hero: AI for the Maltese State.

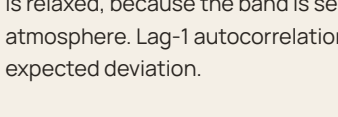
The conceit. The Constitution already wrote the specification: reply in the language you were addressed in. Neural AI has built that reply into public services, and its own stack proves it can do so again.

METHOD

Their voice, their layout. Taken from neuralai.mt, its government page, its NeuroStack pages, and neuromaltese.mt: near-black sections, a red glow, “/ slash /” kickers, Manrope throughout, short declaratives, numbers first, and a booking button on every screen. A serif appears only for the Constitution.

Ogilvy's fact-engine. Each card leads with one figure or one plain promise. The product grid is counted, not asserted: NeuroSummarisation in 7 of 10 projects, NeuroMaltese in 6, NeuroRAG in 5, from each case study's product list.

One crescendo, in the consultation band. Sentence lengths against the house skeleton:



Written 27, 17, 15, 11, 8, 5, 4, 3, 3, 15 against a target of 30, 22, 16, 11, 8, 5, 4, 3, 3, 12. Three motifs, form, email, and PDF, enter in sentences one to three, at least two share every sentence from four, and all three hold every sentence from seven, with “hours” in the terminal nine; one in the resolution, with “hours” in the terminal seat. Containment held: one inbox, no cutaway. Two deviations, recorded: the second motif enters four words after the first rather than fifteen, and sensory saturation is relaxed, because the band is selling equal weight, not atmosphere. Lag-1 autocorrelation 0.48, the mode's expected deviation.

VERACITY LEDGER

VERIFIED Article 5(2) quoted verbatim from both official texts on legislation.mt, read 16 October 2026.

VERIFIED Common Crawl CC-MAIN-2026-39, primary-language share of HTML pages: Maltese 0.0032%, English 41.8620%. The ratio, about 13,082 to 1, is rounded down to 13,000.

A NOTE FOR NEURAL AI neuromaltese.mt gives Maltese as 0.03% of Common Crawl. The crawl itself publishes 0.0032%, which makes the case ten times stronger. This page uses the published figure.

THEIR FIGURES 75+ clients, 50+ projects in production, 8+ Maltese AI deployments, 85%, 75%, 24/7, hours not weeks, 8 to 16 weeks, seven-figure projects: Neural AI's own published figures, spoken in its voice and traced to the page that states them. Six of the Maltese-language deployments are named in the case studies.

COUNTED Ten public-sector projects is the count of published government case studies; the true number may be higher.

LEFT TO THE WORLD Superlatives (“leading,” “only,” “premier”) and headline percentages without a named project behind them are left out. The case studies make the claim; the page lets them.

FLAGGED Article 5(2) is set as the market's requirement, not as a legal opinion that it binds automated services. The DSS statement does not name Neural AI, and the page does not suggest it does.

VOICE & SYSTEM

The company speaks. First person plural throughout, as Neural AI's own site speaks. The checking lives here, never on the page. Two positioning lines are ours, flagged: “We build the same way for every public body we serve” and “NeuroMaltese closes the gap.” Matthew Galea's call line is Neural AI's own, from its about page.

Third page in a set: B2C (Rega), B2B (Remote), B2G (Neural AI). One discipline throughout: every figure traced, every voice the client's own.

CRAFT METRICS

Body prose: 56 sentences, 641 words. Burstiness (CV) 0.58; the page is card-led, so the long-form band of 0.70–0.80 is a guide here, not a gate. Mean sentence 11.4 words, median 10, range 3–27. Lag-1 autocorrelation ~0.02. Punctuation 12.5 marks per 100 words.

Normalisation 5.0 per 100 words, carried mostly by the names of public bodies and products.

LEXICON & PUNCTUATION

British spelling throughout. Oxford commas. En dashes for ranges, zero em dashes. Slop sweep clean of Tier 1. One Tier 2 word kept: “stakeholders”, the consultation's own term, once.

No Maltese was composed for this page. The only Maltese on it is the Constitution's own. “San Gwann” is spelt as Maltese has it.

Widow pass run on the final render: no paragraph, cell, card, or label ends on a single word.

Speculative concept page produced as a portfolio mockup. Not commissioned by, produced for, or affiliated with Neural AI Ltd or any public body named. Constitutional text from legislation.mt; client names, projects, dates, and figures as published on neuralai.mt and neuromaltese.mt, read 16 October 2026. No Neural AI imagery or logo reproduced; the wordmark is set in Manrope, Neural AI's own brand face. Type set in Manrope, Newsreader, and JetBrains Mono, all under the SIL Open Font Licence.